

A Spectacular Event Party Rental

467 E. Chicago St., Jonesville, Mi 49250 517-849-7477

Rental Policies

Office Hours: 9 am – 6 pm Monday – Saturday, Closed Sunday. For Rental Emergencies you can reach us 24 hours a day and 7 days a week through our office number. All calls will be returned by the end of the business day. Deliveries/Pick ups and tent set up – take down will be scheduled during regular business hours or Sunday if our schedule requires it.

Rates: Rates are subject to change without notice. Rates apply for a two day period or weekend. Weekly and Monthly rates are available upon request. Reservations are not guaranteed until we receive a deposit by mail or in person.

Payment: Payment can be made by Cash, Credit Card (in office) or Check. Checks can not be taken after 4 weeks before delivery. All Reservations require a 1/3 deposit with the balance due 1 month before delivery (or customer pick up at our location.) **DEPOSITS ARE NON-REFUNDABLE.** Cancellation of reservation is subject to a cancellation fee up to the total amount if cancelled after one month prior to delivery date.

Delivery and Pick UP: Delivery times and dates are subject to change. When you book your order we <u>CAN NOT GIVE YOU YOUR TIME OR DATE FOR DELIVERY.</u> We reserve the right to change delivery and pick up times based on weather conditions, cancellations or other unforeseen matters. Delivery charges are based on mileage from our warehouse located in Jonesville, MI. This cost is based on A Spectacular Event Party Rental's crew being able to begin set up or (in the case of tables and chairs delivery) within **15 minutes of arrival and within 10 feet of our delivery trailer, into a sheltered area**. In the event of rain, no refunds will be issued for your rental items, for single day events.

• Additional charges will be applied for delay of crew and will be collected at delivery. Delivery and Pick UP service DOES NOT INCLUDE SET UP AND TEAR DOWN OF TABLES, CHAIRS OR OTHER EQUIPMENT.

Set up of Tents and Dance Floor is included in the rental price. Arrangements can be made for A Spectacular Event crew to set up and tear down delivery items. Arrangements to set up and tear down must be made in advance of delivery. (1 week prior to delivery). We reserve the right to delivery your items are early as Wednesday prior to your event. We do not like to deliver the day of your event. In order to allow you plenty of time for set up and decorate for your event.

Renter's Responsibility: It is your responsibility to secure any permits deemed necessary for your event. A SPECTACULAR EVENT PARTY RENTAL will call Miss Dig for every tent installation (this is a free service). This is for your safety and for the safety of the crew installing your tent. Miss Dig will be at the site location up to 1 week before your event to mark for public underground utilities. CAUTION: DO NOT REMOVE FLAGS OR PAINT noting the location of underground lines. It is your responsibility to mark any personal underground electrical or other buried lines, including irrigation lines (sprinkler systems). We can not be responsible for damage to any personal buried utility lines or sprinkler systems.

- 1. If no arrangement have been made for A SPECTACULAR EVENT PARTY RENTAL to set up and tear down rental equipment, it is the responsibility of the renter or renter's representative to break down and stack all tables and chairs (in the center of the tent) and remove all personal items from the tent before pick up of your rental equipment. If our crew is left to do this a fee of up to \$150 will be applied. All rental items should be wiped down and debris removed from tables and chairs. Other rental equipment must be cleaned and ready for re-rental. Tables must be free of tape, and staples.
- 2. Notify A SPECTACULAR EVENT PARTY RENTAL immediately if equipment does not function properly or if there are any shortages, or no refunds or allowances will be made.
- 3. Rental items returned late will be charged accordingly, up to a full rental day additionally.
- 4. Damage to any rental item will result in charges to the renter to be paid at the completion of the rental period, (upon pick up or return of items). If the renter is not available at the time of pick up or return, the renter will later be billed for said charges. This includes damage to tables and chairs left outside of the tent during periods of rain. All rental items must be left in a sheltered area at all times.
- **5.** Items missing or damages upon pick up or return will be charged full replacement cost, to be collected at that time or will be billed to the Renter after determining the replacement cost.

 $Renter's \ Signature \ - \ I \ have \ read \ and \ understand \ all \ rental \ policies \ of \ A \ SPECTACULAR \ EVENT \ PARTY \ RENTAL$